

2428/303  
SOCIAL POLICY, ADMINISTRATION  
AND DISASTER MANAGEMENT  
Oct./Nov. 2022  
Time: 3 hours



THE KENYA NATIONAL EXAMINATIONS COUNCIL

DIPLOMA IN SOCIAL WORK AND COMMUNITY DEVELOPMENT  
(SOCIAL WORK OPTION)  
MODULE III

SOCIAL POLICY, ADMINISTRATION AND DISASTER MANAGEMENT

3 hours

INSTRUCTIONS TO CANDIDATES

*This paper consists of EIGHT questions in TWO sections; A and B.  
Answer FIVE questions in the answer booklet provided as shown below:  
any TWO questions from section A;  
any TWO questions from section B;  
any other ONE question from either section A or B.  
All questions carry equal marks.  
Candidates should answer the questions in English.*

**This paper consists of 3 printed pages**

**Candidates should check the question paper to ascertain that all the pages are printed as indicated and that no questions are missing.**

**SECTION A: SOCIAL POLICY AND ADMINISTRATION**

1. (a) Explain **five** challenges of social welfare policy in Kenya. (10 marks)
- (b) Analyze **five** characteristics of decision making process in social work practice. (10 marks)
2. (a) Outline the **six** stages of social policy making process. (12 marks)
- (b) Describe **four** benefits of policy evaluation. (8 marks)
3. (a) Analyze **five** challenges encountered by policy implementers in Kenya. (10 marks)
- (b) Explain the meaning of each of the following concepts as used in social work and community development:
- (i) social policy formulation; (2 marks)
  - (ii) process, evaluation; (2 marks)
  - (iii) social policy analysis; (2 marks)
  - (iv) social policy administration; (2 marks)
  - (v) social welfare policy. (2 marks)
4. (a) Explain **five** benefits of formal decision making process. (10 marks)
- (b) Highlight **five** objectives of social policy. (10 marks)

## SECTION B: DISASTER MANAGEMENT

5. (a) Explain **five** principles of conduct guiding agencies in disaster management. (10 marks)
- (b) Analyze **five** factors that influence the effect of floods in Kenya. (10 marks)
6. (a) Describe **five** types of natural disasters. (10 marks)
- (b) Highlight **five** components of disaster preparedness. (10 marks)
7. (a) (i) Explain the meaning of the term 'disaster recovery'. (2 marks)
- (ii) Analyze **four** activities of disaster recovery phase. (8 marks)
- (b) Highlight **five** functions of county disaster committees. (10 marks)
8. (a) Explain **five** reasons why disaster drills is not an effective method of managing disasters. (10 marks)
- (b) Explain the role of each of the following organizations in disaster management:
- (i) community based disaster risk reduction; (2 marks)
  - (ii) national resource database; (2 marks)
  - (iii) health and medical service teams; (2 marks)
  - (iv) law enforcement agencies and internal security; (2 marks)
  - (v) volunteers and donors. (2 marks)

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